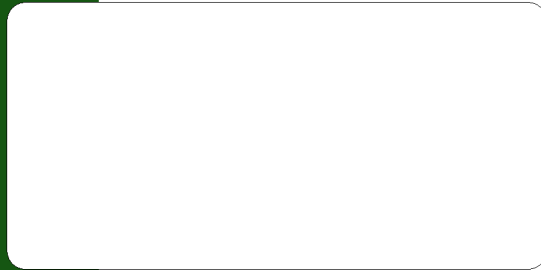




Jacqueline Webb & Co

Rehabilitation Cost Consultants



INDEX

JACQUELINE WEBB & CO	2
MOTOR MOBILITY EXPERT	3
DRIVING ABILITY ASSESSMENT	4
CAR ADAPTATION ASSESSMENT	4
TRANSFER ASSESSMENT	5
REPORTS	5
WHICH EXPERT?	5
ASSESSMENT	6
USING THE SERVICE	6
INFORMATION EXCHANGE	6
OBTAINING A QUOTATION	6
ESSENTIAL INFORMATION REQUIREMENTS	6
INSTRUCTING US	7
CLAIMANT INFORMATION	7
THE REPORT	7
FOLLOW UP	8
CONTACTING US	8
ANNEX A	9

INTRODUCING

JACQUELINE WEBB & CO

The UK's leading independent
rehabilitation cost consultancy

Motor Mobility Expert is a discrete service offered by Jacqueline Webb & Co as an adjunct to its core business of providing rehabilitation cost reports.

Jacqueline Webb qualified as an occupational therapist in 1974. In her work with the NHS and social services, she specialised in mental health problems and physical disability.

In 1985, she completed her first rehabilitation cost report and founded the company that has since provided expert evidence on the care needs of many thousands of claimants.

Director of Services, Elizabeth Waterman, qualified as an occupational therapist in 1978 and worked in mental health, general medicine and paediatrics. She joined the company in 1989 and has assessed numerous claimants with catastrophic injuries having given evidence in a number of high profile cases. She lectures widely on rehabilitation issues.

A highly qualified team, working in modern offices, is supported by a network of consultants throughout the UK.

Though Jacqueline Webb & Co produces reports for both personal injury lawyers and insurers, the company is completely independent of all vested interests.

Our remit is simple: to provide the intellectual and practical resources essential to the present and future wellbeing of personal injury claimants.

INTRODUCING

MOTOR MOBILITY EXPERT

This short booklet describes the Motor Mobility Expert service and explains how to access it.

Independent mobility is one of the greatest freedoms we possess. To lose it is a life changing experience with profound lifestyle and psychological consequences. In today's world the full freedom to enjoy mobility is often determined by the ability to self- drive or to travel as a passenger in a motor vehicle.

As the UK's foremost independent rehabilitation cost consultants, we have provided expert evidence on behalf of over 11,000 personal injury claimants to date. This provides us with an in depth understanding of the vital importance of retaining or regaining mobility as part of the rehabilitation process following traumatic injury. We are also aware of the increasingly sophisticated technologies becoming available to allow individuals to retain or regain mobility together with their growing impact on quantum. This may be either as a consequence of equipment costs or as a resulting ability to travel and thus regain employment and quality of life.

Motor Mobility Expert is a service designed to assess a claimant's ability to retain or regain mobility as a passenger in or as the driver of a motor vehicle. The service can also assess the ability of a claimant to resume employment in a range of specialist driving situations including PSVs. Assessment of the claimant's needs and abilities leads to the preparation of a formal report suitable for use in litigation, backed up if necessary by the report author appearing in court as an expert witness. The report may also be used by the claimant to inform their General Practitioner or insurance company.

The service offers three discrete assessment options, which can be combined together into a single overall assessment and report if required. The options are:

- Driving Ability Assessment
- Transfer Assessment
- Vehicle Adaptation Assessment

Driving Ability Assessment

This assessment involves the study of the claimant's medical history together with delivery of a battery of tests including where legally and practically possible, an assessment drive in a dual controlled car. It covers the claimant's cognitive, visual and physical abilities with a view to determining whether it is safe to return to driving at the time of assessment. Recommendations for car control adaptations, access and equipment stowage options are included if relevant. The assessment is supported by a formal report which will detail lifestyle, physical, visual and cognitive findings along with reaction and decision times, and the validation evidence of the on road assessment.

Car Adaptation Assessment

This assessment is designed to assist claimants who have a level of disability, which will require some degree of adaptation to the car's driving controls to allow the vehicle to be driven safely. Following an initial interview, the claimant's physical limitations are assessed in detail and recorded, and then validated functionally using a car equipped with a variety of specialist driving adaptations. Access and seating are included in the review. The assessment culminates in a formal report recommending suitable base vehicle choice and adaptations to allow a full return to driving. It does not assess the claimant's overall driving ability.

Transfer Assessment

This assessment is designed to offer a recommended solution for claimants whose physical limitations make transferring to a motor vehicle difficult. This may involve transferring from a wheelchair or motorised scooter and may include loading the equipment into a vehicle. The assessment is based on a medical and physical review of the claimant's residual mobility and lifestyle requirements, validated by trial of in-car equipment where possible. The assessment leads to a formal report and recommendation of the most suitable types of equipment to meet the claimant's specific needs. It will not normally recommend a specific vehicle, but may well indicate vehicle features, which should influence choice.

Reports

Reports will generally follow a standardised format adjusted as necessary to accommodate any specific claimant needs or any additional areas requested by the instructing solicitor. Reports may be requested on any combination of the options covered or as an overall report covering all three. Reports will be costed accordingly. Reports may be requested to stand alone or may be requested for inclusion within a rehabilitation cost report. In either case a separate estimate of cost will be provided.

WHICH EXPERT?

Motor Mobility Expert Assessments will be carried out exclusively for Jacqueline Webb & Co by Sue Vernon DipCOT DSA ADI (Car). Sue combines the skills of Occupational Therapist and Driving Instructor with some 16 years experience of driving assessment for claimants with medical or disability problems at one of the major National Mobility Centres.

Assessment

Her experience as an Occupational Therapist and Driving Instructor uniquely combine to make her one of the few individuals in the UK qualified to single-handedly assess:

- the physical, cognitive and visual ability of claimants and then
- conduct practical tests of reaction times and practical driving ability leading to
- a definitive recommendation on driving fitness.

USING THE SERVICE

You can access the service in a variety of ways but ultimately we will require a formal written instruction if you wish us to conduct an assessment and produce a report.

INFORMATION EXCHANGE

Obtaining a Quotation

In the normal course of events we anticipate that you will contact us to request an estimate for the specific service you require. This can be done either by letter or email.

Essential Information Requirements

You can greatly assist in expediting the process by giving us the information we need to provide a timely and accurate quote. We have included a form showing the essential information requirements at Annex A to this booklet. You can copy the form and fax it back to us on 01722 412263 to provide us with the necessary details or simply use it as a

checklist. You can download further copies of this booklet including the form by going to our website at www.jwebb.co.uk/mobility.htm.

We will then prepare an estimate and return it to you. We expect that this will normally take less than 3 working days. We will normally reply by email to save time so please remember to include your email address if you have one. Our quotation will detail the costs involved and provide an estimate of when the task will be completed. It will also include a copy of our business terms and conditions. You can also access these through our website.

Instructing Us

If you wish to proceed you should send us a formal letter of instruction. This can be by letter or by email to allocations@jwebb.co.uk.

Claimant Information

Once we receive your instructions we will send the claimant a detailed form to complete. The purpose of this form is to ensure that all essential claimant data is gathered before the claimant assessment is conducted. We will also liaise with the claimant or instructing solicitor to arrange a suitable time and venue for the assessment to take place.

The Report

The report will be completed following the assessment and will be forwarded to the instructing solicitor once it has been through our internal **quality control process**.

Follow Up

Follow up questions to the report will be handled on a case by case basis and the cost of any additional work to be undertaken will be notified in advance.

Contacting Us

If you wish to discuss any aspect of the service then please contact Elizabeth Waterman, Director of Services by phone on 01722 329 156 or by email at watere@jwebb.co.uk.

Alternatively, please contact her Personal Assistant Birgit Stapleton on 01722 329156 or at stapletonb@jwebb.co.uk.

Further copies of this booklet are available from our website at www.jwebb.co.uk/mobility.htm.

ANNEX A

Information needed to provide a quotation for motor mobility expert assessment



Client's name:	
Address:	
Injuries sustained:	Date of accident:
Please state if the client is a wheelchair-user, who wishes to drive from his/her wheelchair: <input type="checkbox"/> Yes <input type="checkbox"/> No	

Solicitor's name:
Address and contact details:

Type of assessment requested	
Driving ability with car adaptation A 'fitness to drive' assessment for anyone needing a check-up, but especially suitable for those with neurological damage, e.g. CP, stroke, HI, spina bifida/ hydrocephalus, plus report	<input type="checkbox"/>
Car adaptation for driving Use of controls, vehicle choice, transferring in and out, seating. Report included	<input type="checkbox"/>
Passenger consultation Vehicle choice, transferring in and out, loading equipment and travelling in a wheelchair	<input type="checkbox"/>



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